



STATE SECURITY & PROTECTIVE SERVICES (AUS) PTY LTD

CORPORATE PROFILE

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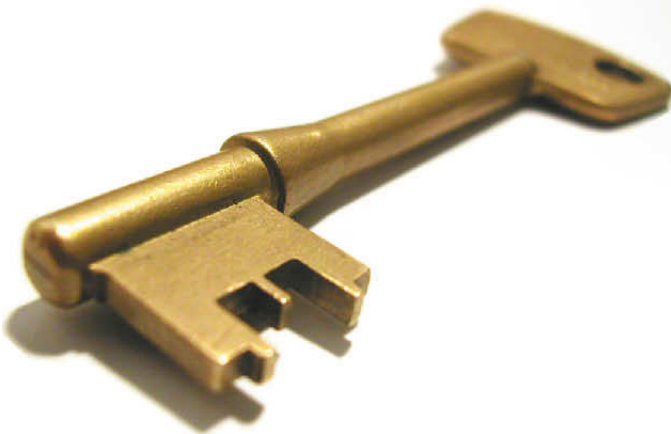
OFFICE 8 STUART ROAD RICHMOND

CORPORATEPROFILE

Founded in 1997, State Security & Protective Services (Aust) Pty Ltd is a proudly South Australian owned and operated company, with a principal focus on the Guard and Patrol business within South Australia.

When State Security & Protective Services was formed, our guard listings consisted of two (2) fully trained security officers. We now list in excess of two hundred (200) quality Event Staff and Security Officers with an excellent reputation in the Security and Major Events arena. All of our officers are hand picked to ensure we offer our clients the highest level of quality and service. This is possible due to the high level of supervision and support our staff receive.

State Security & Protective Services is a company that is cultured with the business of today while maintaining the old fashion value of quality and customer service. Our business is reliant on a good working relationship with our clients, as we aim to provide all of their security requirements under the one banner. This approach has proven to be extremely successful, leaving clients very satisfied with the final result.



Many companies, large and small, have severe limitations with regard to fully servicing their clients in the way they deserve. Departmentalisation has resulted in poor client service and the inability to provide a total security package. At State Security & Protective Services our personalised service means you will communicate directly with the same experienced Coordinator for all of your security needs. We are able to offer our clients a complete security service due to our relationship with other allied businesses.

At State Security & Protective Services we are determined to provide a level of service that is second to none, by conducting our operations with integrity, honesty, reliability and good old fashioned values.



“sites are managed to the high standards you would expect”

PERSONALEXPERIENCE

Todd Shone - Managing Director

As Managing Director of State Security & Protective Services, Todd has worked in the security industry for over 10 years. During this time he has gained the valuable experience required to run a successful security company.

Todd's involvement in the Management and Operations of major Adelaide events include:

- ▶ 1995 Adelaide Grand Prix
- ▶ Passenger Inspections Q.E.2 Port Adelaide Docks
- ▶ Tastings Australia
- ▶ Sensational Adelaide 500 V8's
- ▶ South Australian Security Patrols Inspector
- ▶ Royal Adelaide Show Security
- ▶ Sunday Mail Home Show Expo
- ▶ Adelaide International Race Way and Wayville Speed Way
- ▶ Royal Adelaide Show Red Coat Staff 2001, 2002, 2003 and 2004
- ▶ Contracted Security Manager West Lakes Mall
- ▶ Royal Adelaide Wine Show 2001, 2002, 2003 and 2004

Supervisors

Our supervisors are responsible to ensure that all State Security sites are managed to the high standards you would expect. State Security Services provide you with a Supervisor who is dedicated to your site and directly responsible for all security operations. This ensures a direct link of communication between our site staff and the designated representative from your company.

Employees

State Security & Protective Services staff are thoroughly screened by the Managing Director to ensure the correct person is selected in accordance with the duties they will perform. All staff are well trained with an emphasis on the importance of customer service, professionalism and integrity and work with full company support through personal responsibility to their site Supervisor.



QUALITY ASSURANCE

At State Security & Protective Services we are determined to provide a level of service that is second to none, by conducting our operations with integrity, honesty and reliability. This has been made possible due to the following quality assurance procedures:

- ▶ Regular Client Contact
- ▶ Client Service Briefs
- ▶ Incident Reports
- ▶ Site Inspections
- ▶ Random Site Audits
- ▶ 24 Hour On Call Supervisors
- ▶ Experienced Security Officers
- ▶ Strong Focus on Customer Service
- ▶ Regular staff inspections (Knowledge, Dress, Attitude)

These are some of the vital ingredients we use to build a business partnership with our clients, ensuring future growth and success for State Security.

INSURANCE PROTECTION

State Security & Protective Services currently hold Public and Products Liability Insurance Policy with a limit of \$20 million dollars.

Insurance Type	Coverage Amount
Public Liability	\$20 Million
Work Cover	MP # 15919306



“conducting our operations with integrity, honesty and reliability”

DRESS CODE

State Security & Protective Services believe that the staff appearance is one of the best forms of advertising. First impressions have a major impact on how people think about us as individuals and the company we represent. This is why we have introduced the following strict dress code which is mandatory for all employees:

- ▶ Shoes - Black leather or leather look with black laces, shoes to be kept in good order and polished at all times
- ▶ Socks - To be Navy or Black in colour
- ▶ Pants - To be Navy Tailored dress pants
- ▶ Shirts - Will be purchased through the company or will be advised by the company what type of shirt is acceptable and where they can be purchased. Security shirts will be White in colour. Event shirts Blue in colour
- ▶ Ties - To be Navy in colour
- ▶ Jumpers - To be Navy in colour and will be advised where to purchase
- ▶ Jackets - To be Navy in colour and will be advised where to purchase

Uniforms are clean and pressed prior to each shift. No jewellery is permitted, with the exception of a wedding band, unless prior approval by management has been sought. Body piecing will not be visible to the public. These standards are upheld through all operations with staff facing disciplinary action if not adhered to.

SERVICES PROVIDED

Protective Services

- ▶ Guards
- ▶ Crowd Control
- ▶ Patrols
- ▶ Special Event Management
- ▶ Staff Escorts
- ▶ Alarm Response

Electronics

- ▶ 24 Hour Alarm Monitoring
- ▶ Alarm Installation and Maintenance
- ▶ Home Security Services
- ▶ Digital CCTV

Corporate Services

- ▶ Consultants
- ▶ Risk Assessments
- ▶ Investigations
- ▶ Client Functions
- ▶ Personal Protection



CORPORATE CLIENTS

State Security & Protective Services have a long list of satisfied clients including the following

Corporate Clients

- ▶ Westpac SA
- ▶ South Australian Police Department
- ▶ WorkCover Corporation
- ▶ Warner Music Australia
- ▶ Classic Blue

Property Management Groups

- ▶ CB Richard Ellis
- ▶ Jones Lang LaSalle
- ▶ Byvan

Events & Venues

- ▶ Royal Adelaide Show Ground
- ▶ Adelaide Motor Show
- ▶ Adelaide Caravan & Camping Expo
- ▶ Sunday Mail Home Show Expo
- ▶ AMMI Stadium
- ▶ Passenger Inspections Q.E.2 Port Adelaide Docks
- ▶ Sensational Adelaide 500 V8's
- ▶ Coopers Brewery Club
- ▶ Southside Christian Church

Retail Stores

- ▶ West Lakes Mall Shopping Centre
- ▶ Various Foodland Store in SA
- ▶ Video Ezy
- ▶ Southgate Plaza Shopping Centre
- ▶ Firl Shopping Centre
- ▶ Athletes Foot
- ▶ Bunnings
- ▶ Harvey Norman
- ▶ Balfours
- ▶ Super Cheap Auto

Industrial Sites

- ▶ LG Electronics Adelaide
- ▶ Toro Australia
- ▶ Electrolux
- ▶ Climate Technology
- ▶ Viscount Plastic
- ▶ Pioneer Road Service
- ▶ Arrowcrest Group
- ▶ Grace Removals

